



འབྲུག་རྒྱལ་ཁབ་འབྲུག་གི་སྤྱི་ལམ་འཇོག་སྐོར་ལམ་ལུ་གུ་

# CITY BUS SERVICE

THIMPHU THROMDE

Take a Ride and be Happy



## Smart Card Registration Form

Please TICK inside the circle:

NEW

RENEWAL

REPLACEMENT

Name:

Phone Number:

Date of Birth (Y/M/D):

Gender: Female/Male

CID/Student ID No.:

Age:

Address:

Email Address:

### CHOOSE CARD TYPE:

REGULAR:  SENIOR CITIZEN:  PERSON WITH DISABILITIES:  CONCESIONAL:

I have read the statement below and agree to abide by the rules.

Signature \_\_\_\_\_ Date: \_\_\_\_\_

By signing this document, you agree that the use of the City Bus Smart Card is for your use only. It is not intended to be used by any other person but yourself. If you abuse this privilege, you may lose your bus privileges and possibly removed from the City Bus Service program. In addition, you may be required to pay restitution for the rides on the bus.

### FOR OFFICIAL USE – CITY BUS SERVICE INFORMATION ONLY

Smart Card Number	Card Type	Money receipt Number	Date of Issue	Date of expiration (Student card only)	Cashers initial



འབྲུག་རྒྱལ་ཁབ་འདུན་འབྲེན་གྱི་ལྷན་ཁག་གི་སྒྲིག་འཛུགས་

**CITY BUS SERVICE**

THIMPHU THROMDE

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**To obtain your personalised card:**

- 1) Complete the “Smart Card Registration form.”
- 2) Visit customer service at City Bus Service Office near Lungtenzampa – 9:00 AM – 5:00 PM.
- 3) **RENEWAL FOR STUDENTS:** Smart Card has an annual expiration date on 31<sup>st</sup> December each year. Visit the City Bus Service to renew your card by filling up a renewal form.
- 4) Student smart cards have to be accompanied by valid STUDENT ID CARD from respective school for validation. In the case of a student smart card not accompanied by a valid student ID Card, City Bus Service officials reserve the right to deny rides.
- 5) **LOST CARD:** Smart Card Account for all bus riders associated with City Bus Service sees and tracks as an overall program administrative expenses. To prevent unauthorized usage of your smart card, please report a lost card to 325734/338748 and we will de-activate the card immediately.
- 6) **REPLACEMENT:** You have your card reissued at the City Bus Service Office for a Nu.100/- Only.
- 7) **For PERSONS WITH DISABILITIES CARD**, the office of the Disabled’ People’s Organization will issue a certification.
- 8) **For SENIOR CITIZEN CARD**, you must produce your CITIZENSHIP ID CARD. You must be 56 years old to avail this service.
- 9) The cost of the card is Nu. 100.00 (Not refundable). Top up can be of any amount. The available balance recharged amount at the time of returning card will be refunded.

**Policy:** The use of a smart card is for your use only. It is not intended to be used by any other person but yourself. If you abuse this privilege, you may lose your bus privileges and possibly be removed from the Smart Card Program. In addition, you may be required to pay restitution for the rides on the bus. When a participant leaves a Smart Card, they must relinquish their smart card. Smart Cards are not transferable and use by an inactive Smart card participant is prohibited.

If you have any questions, Please contact us at the number below. Thank you for using the Smart card Program.

**City Bus Service**  
**Changzamtok**  
**325734/338748**  
**[www.citybuservice.bt](http://www.citybuservice.bt)**

**Document Required:**

- 1) CID Copy
- 2) For concessional Card- Student ID copy